

# **Family Portal**



Haven't logged in for over 90 days?

Passwords are good for 90 days to protect your child's data.

You will be prompted to change your password.



Password Reset Password Requirements Minimum length is 8 At least one capital and lowercase le At least one symbol that isn't a letter Can't contain 'password', login name "If you don't get thi<mark>s</mark> screen, please disab<mark>le</mark> pop-up blocker\*. Confirm New Password

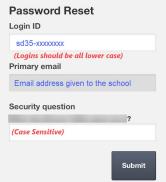
\* Disabling pop-up blocker on Mobile/Tablet, click here. (Page 11&12)

you may need to log back in with your **new** password after Welcome to resetting BC! password. Login ID Password

**Forgot** your password?

Click " I forgot my password" on the Log on screen. Primary email

The recovery process asks for your current Login ID, Email address, and your security question. They are **Case Sensitive**.



Invalid Login?

☑ Both Login ID and Password are Case Sensitive.

....come to MyEduca Login ID

☑ Pop-ups are Enabled.

☑ Close your browser completely and try again or try with another browser. (Chrome, Firefox, Microsoft Edge etc)



Please note that the MyEdBC system will be temporarily unavailable due to scheduled maintenance from Friday, December 20 at 5 pm to Monday, December 30 at 8 am



## Login ID: sd35-xxxxxxxx

both logins and passwords are case sensitive. Logins should be all lower case.



should give parents access to all their children's information.



### **Published Report Cards**

It is recommended that you save the PDF documents as the report card is only posted on the Family Portal for a limited time.



## **How to use the Family Portal** Please visit our website here.



### **Need Help?**

Please submit a request through our website https://www.sd35.bc.ca/students-parents/myedbc-familyportal-help/myedbc-request-for-assistance-form/

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